



# Heat Pump Upgrade Rebate Application

The Heat Pump Upgrade Program provides rebates for upgrades of heat pump equipment for Dominion Virginia Power residential customers. This service must be provided by a participating contractor and must meet all program requirements. For a list of participating contractors, please visit [www.dom.com/contractorsearch](http://www.dom.com/contractorsearch).

HP-UPREBATE-0913

**Please complete this application and mail it to the address provided below along with:**  
A copy of the dated sales receipt from the participating contractor who performed the work, and the AHRI certificate.

**Mail to:** Honeywell Smart Grid Solutions • Offer H544912 • P.O. Box 130016 • El Paso Texas 88513-0016

(Please do not send this form with your utility bill payment.)

## Customer Information

Name on Dominion Account: \_\_\_\_\_

Dominion Virginia Power Account Number:

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Email Address: \_\_\_\_\_ (We will confirm receipt of your application via your e-mail address)

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ Work Phone: (\_\_\_\_\_) \_\_\_\_\_

I authorize direct payment of the rebate in the amount of \$\_\_\_\_\_ to the contractor specified in this document and recognize that I have received the equivalent value of this amount through services provided.

Check here if you would like to receive emails with other energy saving tips and program information.

Does the existing or replacement unit use natural gas, propane or oil for heating?  Yes  No

How did you hear about this program:  Bill Insert  Contractor  Direct Mail  Email  Dominion Employee  
 Event  Family/Neighbor/Friend  Online Advertising  Radio  Print  dom.com  Web Search

What type of residence do you live in?  Single-Family  Single-Family attached  Condominium  Multi-Family

Do you:  Own  Lease Do you have authority to approve work on the property?  Yes  No

## Dominion Virginia Power Terms and Conditions

1. Service must be performed after August 1, 2012.
2. Rebate application must be postmarked within 45 days of the service date.
3. Customer premise is eligible for one upgrade per unit during the five-year Program time period. Each application is limited to one unit. Customers upgrading more than one unit must use an additional rebate application. Simultaneous participation in the Residential Heat Pump Tune-Up Program and the Residential Heat Pump Upgrade Program is prohibited.
4. Work must be completed by a participating contractor in Dominion's Contractor Network. This participating contractor must be a member in good standing of the Contractor Network at the time of completion of work in order for the customer to qualify for a rebate.
5. This Program is open to Dominion Virginia Power residential customers living in single-family residences, townhomes, and multi-family (apartments and condos) dwellings with an electric heat pump\*. Customer must be on a residential rate schedule. Mobile homes are not eligible. Customers must be responsible for the electric bill and either own the home or be able to secure permission from the owner to have the upgrade completed. Units with gas/oil/non-electric or dual fuel do not qualify. Units installed as a replacement for equipment other than all electric equipment do not qualify.
6. It is the responsibility of the customer to assure that all requirements for the rebate are met. Failure to provide any of the required information will delay processing of your application and could result in non-payment.
7. Rebate payments are based on the date of service. Customers must abide by the rules and rebate levels in effect on the date of service.
8. The dated sales receipt must match the date of service listed on the Heat Pump Upgrade rebate application form.
9. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to available Program funds.
10. Dominion Virginia Power and/or its designees including Program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all Program requirements. Such reviews will be made at a time convenient to the applicant. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate.
11. Payment will be issued to the account holder and mailing address on record with the utility unless the customer has authorized payment be made to the contractor specified in this document.
12. Please allow up to 90 days from the date all required information is received to process your rebate.
13. Service must be completed in accordance with all laws, codes and other requirements applicable under federal, state and local authority.
14. You are urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate.
15. Dominion Virginia Power, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating contractor.
16. The customer hereby agrees to indemnify, defend and hold harmless Dominion Virginia Power, its parents, subsidiaries, employees, affiliates and agents from any and all liability associated with this project.
17. I understand that I may be contacted by Dominion Virginia Power via survey or questionnaire to provide feedback on my satisfaction with the Program.
18. I understand that Virginia Electric and Power Company (the "Company") retains all rights to energy and demand reductions that result from measures installed under this Program for a maximum of four years, and that the Company may use such energy and demand reductions to participate in load management programs, demand response programs, or auctions operated by PJM Interconnection, L.L.C. ("PJM"), the regional electric transmission entity of which the Company is a member. The Company may share my pertinent customer information with PJM and with the Company's agents and contractors for purposes of this Program. Pertinent customer information includes, but is not limited to, account holder name, account number, address, other contact information, and other information necessary to implement and monitor the Program including other information as required by PJM.

\*New construction also qualifies, but a unit of 15 SEER or higher must be installed. Homes that are all electric with baseboard heat, or electric furnaces are also eligible.

By signing this application, I agree to the terms and conditions of this document. I understand Dominion Virginia Power reserves the right to audit my rebate application and if requested, will allow a Dominion Virginia Power representative reasonable access to verify the installation of qualifying products.

Customer Signature

Date





# Heat Pump Upgrade Rebate Application

Participating contractor should complete this side of application.

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**The following work items must be completed in order for the system to qualify for an upgrade rebate.**

Contractor Name: \_\_\_\_\_ Date of Service Completion: \_\_\_\_\_  
Contractor Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Contractor Phone Number: (\_\_\_\_\_) \_\_\_\_\_ Email Address: \_\_\_\_\_

## HEAT PUMP UPGRADE

Please use a separate form for each additional unit upgrade.

### PREVIOUS UNIT

Previous unit information is **REQUIRED** to qualify for incentive.

Type:  Air Source Heat Pump  Central Air Conditioning  Geothermal Heat Pump Closed Loop Water to Air  
 Geothermal Heat Pump Closed Loop Water to Water  Geothermal Heat Pump Direct Geexchange (DGX)  None  
Condition:  Operational  Failed  
Year Installed: \_\_\_\_\_ Tonnage: \_\_\_\_\_ (1.5 to 5) Airhandler Location: \_\_\_\_\_  
Condenser Make: \_\_\_\_\_ Condenser Model: \_\_\_\_\_  
Condenser Serial Number: \_\_\_\_\_  
Coil Make: \_\_\_\_\_ Coil Model: \_\_\_\_\_  
Efficiency Ratings SEER: \_\_\_\_\_ (Up to 24) EER: \_\_\_\_\_ (Up to 18)

### REPLACEMENT UNIT

Type:  Air Source Heat Pump  Geothermal Heat Pump Closed Loop Water to Air  
 Geothermal Heat Pump Closed Loop Water to Water  Geothermal Heat Pump Direct Geexchange (DGX)  
Tonnage: \_\_\_\_\_ AHRI Reference Number: \_\_\_\_\_ (1.5 to 5)  
Condenser Make: \_\_\_\_\_ Condenser Model: \_\_\_\_\_  
Condenser Serial Number: \_\_\_\_\_  
Coil Make: \_\_\_\_\_ Coil Model: \_\_\_\_\_  
TXV Installed?  Yes  No  
Efficiency Ratings SEER: \_\_\_\_\_ (14.5 to 24) EER: \_\_\_\_\_ (10 to 18) HSPF: \_\_\_\_\_ (8.2 to 11) COP: \_\_\_\_\_ (1.5 to 8)  
Available Incentive:  Tier 1: SEER 14.5+ and HSPF 8.2+ = \$200  Tier 2: SEER 16+ and HSPF 8.7+ = \$250

AHRI Reference number can be obtained at [www.ahridirectory.org](http://www.ahridirectory.org)

**Total Amount Requested: \$**

**\*Rebate can not be processed with any missing information or blank fields.**

I certify that an upgrade has been completed, including all of the applicable actions indicated above, and I have increased the system efficiency to the best of my ability, and the system is operational.

\_\_\_\_\_  
Technician Signature

\_\_\_\_\_  
Date

